



11. ADJUSTING YOUR LEADERSHIP AND MANAGEMENT STYLE

CASE STUDIES

Read the examples given below.

EXAMPLE 1	EXAMPLE 2
In the last month, you have noticed that one of your volunteers, Amin, has been quite withdrawn and he has not been participating in any training nights or social volunteering events. It was then brought to your attention that Amin has recently experienced a loss in his family. To help him feel more comfortable and at ease within the volunteering group, you decide to speak with him.	One of your newest volunteers, Riley, has recently completed his basic training and is now able to volunteer and participate in call-outs and incidents. During a call-out, Riley tells you that he is planning to perform an operational task independently from his team, without consulting any of his team members first. To prevent him from doing this, you decide to respond to him immediately.

1. Looking at the examples given above, what behaviours would you specifically address with each volunteer?

EXAMPLE 1	EXAMPLE 2
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2. What leadership or management style do you believe to be the most appropriate to use in this scenario?

EXAMPLE 1	EXAMPLE 2
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3. What would be the potential benefits and limitations of using this specific leadership style?

EXAMPLE 1	EXAMPLE 2
Benefits:	Benefits:

Limitations:	Limitations:
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4. How would you approach the situation?

EXAMPLE 1	EXAMPLE 2
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