3. SHARING KNOWLEDGE AND INFORMATION

THINKING EXERCISE

Think of your volunteers in your group and what knowledge, skills, or experiences they might have or could share.

1. What important knowledge could be shared by your experienced and newer volunteers (e.g., operational and non-operational knowledge, stories, knowledge or skills from different volunteering roles, work roles, or hobbies)?

2. What processes or practices can you put in place to encourage knowledge-sharing between your volunteers (e.g., encouraging volunteers to schedule knowledge-sharing or training sessions, allowing volunteers to observe other volunteers performing different tasks)?

CLEAR ALL