



5. INCLUDING AND INVOLVING VOLUNTEERS

CASE STUDIES

Here are some examples based on our research:

EXAMPLE 1	EXAMPLE 2
Recently, you have identified the need to fill vacant operational and non-operational roles within your group. To get an idea of when, where, and how to recruit your volunteers, you open up a discussion at the next training night, where you ask your volunteers if they have any ideas on how you could plan your recruitment strategy and where you would advertise your volunteering opportunities.	At a recent formal training course, your volunteers were taught a new method of performing an operational procedure. This new method was tried, tested, and approved to be used as it is designed to make the task more efficient and effective. However, the next time you were out at an incident, and you are deciding which operational procedure to perform, a volunteer comes up to you and suggests an untested method they think to be more effective and efficient.

1. What are the potential benefits and limitations in involving your volunteers in these scenarios?

EXAMPLE 1	EXAMPLE 2
Benefits:	Benefits:

Limitations:	Limitations:
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2. Looking at the examples given above, what would you do differently?

EXAMPLE 1

EXAMPLE 2

