

8. RECOGNISING ACHIEVEMENTS AND CONTRIBUTIONS

REFLECTION EXERCISE

Reflect on a time that you received recognition for a contribution you made to your volunteering group.

1. How did you receive the recognition for your contributions (e.g., was it mentioned in a meeting, or did you receive a reward or certificate)?
2. How did receiving recognition for your contributions make you feel? (e.g., you felt like you were put on the spot in the moment, you felt like you belonged in the team, you felt like you made a difference)?



Take a moment now to reflect on your volunteering group and the practices you have in place for recognising and acknowledging volunteer contributions.

3. What do you currently do to recognise the achievements and contributions of your volunteers (e.g., do your volunteers receive special mentions in meetings, or receive certificates or formal awards from your emergency service organisation for their efforts)?
4. What improvements could you make in how you recognise your volunteers' achievements and contributions (e.g., give constructive praise or feedback on a regular basis, post volunteers' achievements on social media)?
5. How could you ensure that the improvements you will make will stay in place (e.g., organising an annual awards ceremony within your group, including shout-outs for volunteer contributions in the monthly meeting agendas)?

