

### LEARNING FROM ADVERSITY: WHAT HAS 75 YEARS OF BUSHFIRE INQUIRIES (1939-2013) TAUGHT US?

Proceedings of the Research Forum at the Bushfire and Natural Hazards CRC & AFAC conference Wellington, 2 September 2014

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Publisher: Bushfire and Natural Hazards CRC

January 2015



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# ABSTRACT

This paper reports on preliminary research conducted at the ANU on the effectiveness of formal, public post event inquiries. With a focus on inquiries into bushfires the paper presents a broad overview of the inquiries over time as well as a detailed review of the multiple inquiries into the 2003 Canberra fires to ask what has been learned from these processes.

#### INTRODUCTION

Following major natural hazard events, such as the 2009 Victorian 'Black Saturday' bushfires and the 2011 Queensland and Victorian floods, Australia usually engages in formal, complex, post-event inquiries to identify how the tragedy occurred and what can be done to prevent future occurrences. Since 1939 there have been over thirty inquiries into wildfires and wildfire management and at least another fourteen into floods, storms, other natural hazards and emergency management arrangements.

Notwithstanding this plethora of inquiries, fires and floods continue to occur, property is damaged and lives are lost. In his report into the 1989 Hillsborough tragedy in the UK, Lord Taylor said:

That it was allowed to happen, despite all the accumulated wisdom of so many previous reports and guidelines must indicate that the lessons of past disasters and the recommendations following them had not been taken sufficiently to heart... there is no point in holding inquiries or publishing guidance unless the recommendations are followed diligently. That must be the first lesson.<sup>1</sup>

Holding a Royal Commission or similar inquiry may give the impression that lessons are being learned and that, by following the recommendations of the last inquiry, the 'problem' of fires or disasters will be solved. The fact that catastrophic events continue to recur is evidence either that the community is failing to learn the lessons from the past, or the inquiries fail to identify the true learning – that catastrophic events may be inevitable, or that Royal Commissions are not the most effective way to identify relevant lessons from past events.<sup>2</sup>

This paper is a preliminary review of the recommendations from 51 inquiries into bushfire management and response Service to ask 'what have we learned?' The inquiries range from the 1939 Stretton Royal Commission into Victoria's fires, to 2013 and inquiries into Tasmania's wildfires, the Auditor General's performance audit on bushfire readiness in the ACT and the Malone inquiry into the Queensland Rural Fire. The aim of the review was to identify recurrent themes or recurrent 'lessons identified' (if not learned).<sup>3</sup> These findings will inform further work being funded by the Bushfire and Natural Hazards CRC that is seeking to identify if there are better ways to identify learning from the impact of natural hazard events.

<sup>&</sup>lt;sup>1</sup> The Hillsborough Stadium Disaster 15 April 1989; Inquiry by the Rt. Hon. Lord Justice Taylor, Final Report (London, 1990), [22] and [23].

<sup>&</sup>lt;sup>2</sup> Neil Dufty, 'Evaluating emergency management after an event: gaps and suggestions' (2013) 28(4) Australian Journal of Emergency Management 15.

<sup>&</sup>lt;sup>3</sup> Attorney General's Department, Australian Emergency Management Handbook Series, Handbook 8: Lessons Management (Commonwealth of Australia), p 3.

# METHODOLOGY

The researchers identified some 257 inquiries into the preparation for and response to natural hazard events. From those we identified 51 that were solely related to bushfires and bushfire management and where the recommendations were readily available. The reports the subject of this review include operational reviews (such as the McLeod Inquiry into the Operational Response to the 2013 Canberra fires), Parliamentary inquires (such as the Parliamentary inquiry into the 2001/2002 Sydney fires), coroner's inquiries, Auditor Generals' reports on fire management and the operation of fire services, and commissioned inquiries (such as the Malone review of the Queensland Rural Fire Service). A list of the reports the subject of this review can be found in appendix 1, below.

These inquiries produced 1727 recommendations. Having listed the recommendations, two of the researchers, Eburn and Hudson independently coded the recommendations into one of 5 broad themes;

- A Shared responsibility;
- B Preparedness;
- C Response;
- D-Recovery;
- $\mathsf{E}-\mathsf{Fire}$  agency organisation; and
- F Research and technology.

Where there was disagreement as to the coding the researchers discussed their differing interpretations and determined the appropriate code by consensus.

At the same time, Cha conducted a review of three inquiries into the 2003 Canberra fires.<sup>4</sup> This event was unique in that it occurred in one small jurisdiction and was the subject of three independent post event reviews. They were:

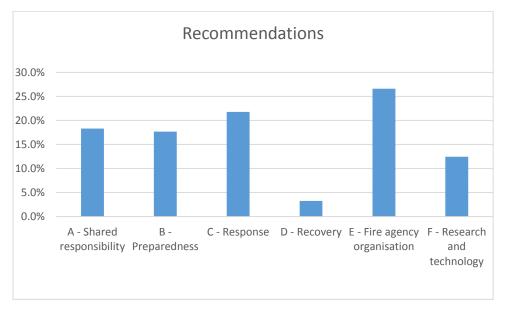
- 1. The McLeod Inquiry into the Operational Response to the January 2003 Bushfires in the ACT (2003);
- 2. The inquiry and inquest by Coroner Doogan, (*The Canberra Firestorm: Inquests and Inquiry into Four Deaths and Four Fires between 8 and 18 January 2003* (2006)); and
- 3. Post-event litigation against the State of New South Wales that was heard in the ACT Supreme Court (*Electro Optic Systems Pty Ltd v New South Wales; West v New South Wales* (2012) 273 FLR 304).

Although not strictly speaking a post event inquiry, the Supreme Court litigation did determine issues of fact that is the Court made findings of what occurred and whether or not the actions of the agencies was, legally, 'reasonable'. In this review the question was asked, if these events present consistent findings as to what occurred and what should have occurred, is there a need to have fact-finding processes that extend for 10 years after the event? If the findings are not consistent 'how can the community and fire agencies learn lessons from multiple processes?'<sup>5</sup>

 <sup>&</sup>lt;sup>4</sup> Ignatious Cha, Learning Lessons from Fires: A study of post-disaster inquiries in the 2003 Canberra fires (Paper submitted in fulfilment of the requirements for the unit ENVS3010 Independent Research Project, The Australian National University, 2014). This research was conducted under the supervision of Eburn and Dovers.
<sup>5</sup> Ibid, 2.

This approach took both a broad view, looking at inquiries over 75 years and across the jurisdictions as well as a narrow focus, three inquiries into one event, to ask 'What has 75 years of bushfire inquiries (1939-2013) taught us?'

#### **RESULTS**



The distribution of recommendations, across the 6 categories, is shown in Table 1, below.

Recurring themes, across each category, can be identified as the examples in Appendix 2, below, show.

#### DISCUSSION

Ideally the product of 51 inquiries and over 1700 recommendations would be that the Australian community would understand and be prepared for catastrophic fire events and losses on the scale of the 2009 Victorian fires will never occur again. History suggests that this is unlikely; so what has been the value of these inquiries?

Answering that question is not easy and not possible here; it may be that recommendations have been made and implemented and that has indeed mitigated the impact of the next fire event but it does not follow that similar issues have recurred and further recommendations are required. Just because an issue recurs does not mean it has not been acted upon. For example, In 1939 Stretton recommended the establishment of a state fire authority that became the Country Fire Authority. The presence of the CFA no doubt has significant impact on Victoria's resilience to fires today but was never expected to stop all fires. It was beyond the scope of this research to explore if and how recommendations have been implemented but we believe it is still of interest to identify if there are 'persistent lessons identified'.<sup>6</sup>

Even so, our simple survey shows over time and across jurisdictions, there are recurring themes and issues. That may, or may not, mean that 'the recommendations are followed diligently'.<sup>7</sup> Perhaps they have not been followed diligently as, over time lessons are learned and then forgotten, or lessons

<sup>&</sup>lt;sup>6</sup> Kevin Pollock, *Review of Persistent Lessons Identified Relating to Interoperability from Emergencies and Major Incidents since 1986* (Emergency Planning College, York (UK), 2013).

<sup>&</sup>lt;sup>7</sup> The Hillsborough Stadium Disaster 15 April 1989; Inquiry by the Rt. Hon. Lord Justice Taylor, Final Report (London, 1990), [22] and [23].

identified in one jurisdiction are not learned until a similar event occurs in another (but that may have changed given the rush by all Australian jurisdictions to implement the recommendations from the 2009 Victorian Bushfires Royal Commission). It may be that recommendations are being made that just cannot be implemented. Noting that radio communications is a problem during a fire and that work should be done to improve or investigate ways to ensure effective radio coverage does not create the technology, nor the budget to make this happen. Many of the issues identified are 'wicked problems':

A wicked problem is one for which each attempt to create a solution changes the understanding of the problem. Wicked problems cannot be solved in a traditional linear fashion, because the problem definition evolves as new possible solutions are considered and/or implemented. <sup>8</sup>

So even if 'followed diligently'<sup>9</sup> the recommendations may not, and cannot, solve the problem.

It may be that the recommendations are indeed not 'followed diligently'.<sup>10</sup> The recommendations may be impracticable or rejected by the industry or government due to conflicting priorities, budget constraints or a belief that they are just not appropriate. There is no guarantee that a Royal Commission, whether constituted by a single Commissioner or a team will actually come up with useful and meaningful recommendations.

Another issue may be competing recommendations. Diligently applying the recommendation from one Commission may require action contrary to another, and recommendations change over time. For example, following the 1983 Ash Wednesday fires Victoria amended the State Disasters Act 'To provide for the appointment of a Minister as Co-ordinator-in-Chief'.<sup>11</sup> The Review Committee took the view that

The concept of a State Disasters Act which makes one Minister responsible for counter-disaster planning, preparedness, co-ordination of participating agencies and welfare relief measures is sound. In this regard, the Committee believes that the same mechanism should be superimposed on the existing structure of the State Disaster Plan by extending the legislation... The result of this modification would be that ... [i]n the event of a declared disaster... the Minister would assume his responsibilities for the implementation and control of all measures to combat the disaster in his capacity as Co-ordinator-in-Chief.<sup>12</sup>

The Committee concluded that:

There is strong justification for a policy, formalised by legislation, under which a Minister is designated as Co-ordinator-in-Chief of disaster affairs and is responsible for direction and control across the whole spectrum of preparedness, combat and relief activities.<sup>13</sup>

<sup>&</sup>lt;sup>8</sup> Above, n 3, p 3.

<sup>&</sup>lt;sup>9</sup> Above, n 1.

<sup>&</sup>lt;sup>10</sup> Ibid.

<sup>&</sup>lt;sup>11</sup> Victoria, Report of the Bushfire Review Committee on Bushfire Disaster Preparedness and Response in Victoria, Australia, Following the Ash Wednesday Fires 16 February 1983 (1984, Melbourne), p 142.

<sup>&</sup>lt;sup>12</sup> Ibid, p 146.

<sup>&</sup>lt;sup>13</sup> Ibid, p 154.



And they recommended that:

There be a close integration of the responsibilities of the Minister under the State Disasters Act and the State Disaster Plan ... [with] Ministerial responsibility for direction and control of counter—disaster preparedness, combat and relief activities.<sup>14</sup>

Come forward to 'Black Saturday' where the 2009 Victorian Bushfires Royal Commission said:

The Commission agrees that the designation 'Coordinator' and the description of the role as including coordination of agency activities can lead to confusion about the minister's role. The Commission is clear that it was not intended for the legislation to imply that the minister had any operational responsibilities.<sup>15</sup>

The Royal Commissioners went on to recommend that:

The State consider amending the *Emergency Management Act 1986* and the Emergency Management Manual Victoria in order to achieve the following:

- remove the title of Coordinator in Chief of Emergency Management from the Minister for Police and Emergency Services
- clarify the function and powers of the Minister
- designate the Chief Commissioner of Police as Coordinator in Chief of Emergency Management, who would have primary responsibility for keeping the Minister informed during an emergency.<sup>16</sup>

Diligently implementing the recommendations from 1984 lead to role confusion and lack of clear command in 2009. Inconsistent recommendations may arise over time and as part of the nature of 'wicked problems' where 'which each attempt to create a solution changes the understanding of the problem'.<sup>17</sup> Further experience provides relevant learning so a recommendation is tested but, in light of experience, modified in the next inquiry. Inconsistency can be expected both over time and across jurisdictions. It may also be expected where different inquires, because of their different objectives. To test that hypothesis we can look at the 2003 Canberra fires where a single event, in a single jurisdiction was subject to (at least) three fact-finding inquiries; did they identify the same lessons?

The review of the three reviews post the 2003 Canberra fires revealed both consistency and inconsistency. All three inquiries were of the view that failure to aggressively combat the fires when they first ignited on 8 January represented a lost opportunity and contributed to the eventual firestorm that burned into urban Canberra.<sup>18</sup> In that sense the 'lesson' to be identified, that aggressive first attack should be implemented, was identified in 2003, the litigation simply confirmed that view some 10 years later. But there are differences; the McLeod and Doogan inquiries may well have identified that there was a failure to aggressively attack the fires and this allowed the fires to grow and burn into Canberra. What those inquiries could not do, and the Supreme Court litigation could do, was to determine whether or not that failure represented a breach of duty to others with a corresponding obligation to pay damages. All three inquiries could confirm that the action was not taken, only Higgins CJ could determine that, even so, the decision to withhold fire fighters was 'reasonable' in the circumstances.

<sup>&</sup>lt;sup>14</sup> Ibid.

<sup>&</sup>lt;sup>15</sup> Victoria, 2009 Victorian Bushfires Royal Commission, *Final Report* (2011), Vol II, Part A, p 84.

<sup>&</sup>lt;sup>16</sup> Ibid, Recommendation 11.

<sup>&</sup>lt;sup>17</sup> Above, n 3, p 3.

<sup>&</sup>lt;sup>18</sup> Above n 4, p 9.

On the other hand, there were inconsistencies. When the IMT believed that the fire had burned beyond a suitable fire break a decision was made to use the Goodradigbee River as the next line of defence. Both McLeod and Doogan believed that the Goodradigbee River would have been an ineffective containment line in the prevailing conditions. McLeod noted that the severe drought conditions increased the probability for the areas burnt to rekindle and spark, and that ember attack would subsequently cause fires again.<sup>19</sup> Doogan accepted expert evidence that the Goodradigbee River was ridden with abundant fuel load, and was therefore dangerous for it to be used as the Western containment line.<sup>20</sup>

Higgins CJ, on the other hand, took the view that the River would have been an effective fire break. He went further and found that had preventative measures, that he believed were 'feasible', been implemented 'the fire would, in my view, have been unlikely to have crossed to the west of the Goodradigbee River on 17 and 18 January 2003'. His Honour's finding, that the use of the river as the western containment line was defensible [198] and that the fire could have been contained, seems contrary to the views of McLeod and Doogan but further, as a legally binding finding of fact it allowed the judge to conclude that the failure to take steps to prepare the river constituted a breach of a common law duty of care.

Diligently following<sup>21</sup> the findings (the court's rulings are binding, be retrospective findings rather than recommendations for the future, but an agency that wishes to avoid future liability would be expected to distil the lesson from the tribunal's findings for future reference) leads to the conclusion that the use of a river, overgrown and in drought conditions is likely to be futile and dangerous at the same time it is both reasonable, and with proper preparation would have been effective!

#### CONCLUSIONS

This has been a brief and introductory review. The question we asked was 'what has 75 years of bushfire inquiries (1939-2013) taught us?' What they have taught us is that there are multiple recurring themes and that may show a problem in the lessons management process. It may be that the inquiries are identifying issues that cannot be solved, making recommendations that cannot be implemented or that their recommendations are sound but ignored or not diligently applied. Further, recommendations both over time and over inquiries, even those that are inquiries into the same event, may produce inconsistent findings and suggestions. It follows that applying Justice Taylor's first lesson, that 'There is no point in holding inquiries or publishing guidance unless the recommendations are followed diligently'<sup>22</sup> is neither easy nor any guarantee that a future disaster will be averted. In the context of natural hazards it is inevitable<sup>23</sup> that there will be future disasters.

It may be that these types of inquiries are useful but they do have their limitations.<sup>24</sup> And if diligently following their recommendations is unlikely to avert future disasters then one has to question their value, given the amount of money that has been spent on the 51 inquiries identified, and they relate to bushfire alone.

<sup>&</sup>lt;sup>19</sup> Ron McLeod, *Inquiry into the Operational Response to the January 2003 Bushfires in the ACT* (2003, ACT Government), p 61.

<sup>&</sup>lt;sup>20</sup> Maria Doogan, *The Canberra Firestorm: Inquests and Inquiry into Four Deaths and Four Fires between 8 and 18 January 2003*' (2006, ACT Coroners Court), p 154.

<sup>&</sup>lt;sup>21</sup> Above, n 1.

<sup>&</sup>lt;sup>22</sup> Above, n 1.

<sup>&</sup>lt;sup>23</sup> National Strategy on Disaster Resilience-Companion Booklet (2012, Commonwealth of Australia, Canberra), p 6.

<sup>&</sup>lt;sup>24</sup> See Michael Eburn and Stephen Dovers, 'Learning lessons from disasters: alternatives to Royal Commissions and other quasi-judicial inquiries', *Australian Journal of Public Administration*, at press.

Worse than having recommendations that are lost, forgotten, rejected or unfunded are recommendations that are inconsistent. Multiple inquiries may reveal multiple aspects of the 'truth' but they, no doubt, cause problems for agencies that are charged with ensuring they are 'followed diligently'.<sup>25</sup> How is industry meant to apply the recommendations if one tribunal says a proposed action would have been ineffective and another takes a contrary view?

We do not have an answer to that question but research we will undertake on behalf of the Bushfire and Natural Hazards CRC seeks to find alternate ways to conduct post event inquiries, particularly after significant high impact events where the community is directly and personally interested in the outcomes, that may produce effective and consistent recommendations and avoid unnecessary duplication.

<sup>&</sup>lt;sup>25</sup> Above, n 1.

## APPENDIX 1: INQUIRIES INCLUDED IN THIS REVIEW (BY YEAR)

- 1. Stretton, L. (1939). Report of the Royal Commission to Inquire into the Causes of and Measures Taken to Prevent the Bush Fires of January, 1939, and to Protect Life and Property, and the Measures Taken to Prevent Bush Fires in Victoria and Protect Life and Property in the Event of Future Bush Fires (Victoria).
- 2. Stretton, L. (1944). Report of the Royal Commission to Inquire into the Place of Origin and the Causes of the Fires which Commenced at Yallourn on the 14th of February, 1944 : the Adequacy of the Measures which had been taken to Prevent Damage and the Measures to be taken to Protect the Undertaking and Township at Yallourn (Victoria).
- 3. Rodger, G.J. (1961). Royal Commission appointed to enquire into and report upon the bush fires of December, 1960 and January, February and March, 1961 in Western Australia. The measures necessary or desirable to prevent and control such fires and to protect life and property. (Western Australia).
- 4. Barber, E. (1977). *Report of the Board of Inquiry into the Occurrence of Bush and Grass Fires in Victoria*. (Victoria).
- 5. Miller, S.I et al. (1984). *Report of the Bushfire Review Committee on bushfire preparedness in Victoria, Australia, following the Ash Wednesday fires 16 February 1983.* (Victoria).
- 6. Milton, P. (Chair), (1984). *House of Representatives Standing Committee on Environment and Conservation, Report: Bushfires and the Australian Environment* (Commonwealth).
- 7. Hiatt, J.W. (Coroner), (1996) Inquiry into the cause and origin of the bushfires occurring in New South Wales between 31st December, 1993 and 14th January, 1994 and Inquests into the manner and cause of death of Norman John Anthes, Robert Eglinton Page, William John Roach and Pauline Mary O'Neil. (New South Wales).
- 8. NSW Audit Office (1998) *Performance Audit Report: Rural Fire Service The Coordination of Bushfire Fighting Activities*. (New South Wales).
- 9. Jones, R. (Chair), (2000). *NSW Legislative Council, General Purpose Standing Committee No 5: Report on Inquiry into the NSW Rural Fire Service*. (New South Wales).
- 10. Stevenson, J. (Coroner), (2001). Inquest into the Deaths of Mark Douglas Cupit, Claire Wynne Dean, George Allan Fitzsimmons and Eric Furlan and Inquiry into fire at Mt Kuring-Gai National Park. (New South Wales).
- 11. Johnstone, G. (Coroner), (2002). *Report of the Investigation and Inquests into a Wildfire and the Deaths of Five Firefighters at Linton on 2 December 1998*. (Victoria).
- 12. Price, J. (Chair) (2002). Joint Select Committee on Bushfires: Report on the Inquiry into the 2001/2002 Bushfires. (New South Wales).
- 13. Cameron, J.W. (Auditor General), (2003). *Fire prevention and preparedness*. (Victoria).
- 14. Esplin, B. (Chair), (2003). Report of the Inquiry into the 2002-2003 Victorian Bushfires. (Victoria).
- 15. McLeod, R. (2003). *Inquiry into the Operational Response to the January 2003 Bushfires in the ACT*. (Australian Capital Territory).
- 16. Nairn, G. (Chair), (2003). *A Nation Charred: Report on the inquiry into bushfires.* (House of Representatives Select Committee into the recent Australian bushfires, Commonwealth).
- 17. Pearson, D.D.R. (Auditor-General), (2004). *Performance Examination: Responding to Major Bushfires*. (Western Australia).
- 18. Brown, M. (Chair) (2004). Legislative Assembly Public Accounts Committee: Review of Fire Services Funding. (New South Wales).
- 19. Ellis, S. et al. (2004). *National Inquiry on Bushfire Mitigation and Management*. (Council of Australian Governments).

- 20. Hope, A.N. (Coroner), (2005). *Inquest into the death of Judith Lesley Ward and Lorraine Melia* ('Albany fires'). (Western Australia).
- 21. Emergency Services Commissioner (2005). *Examination of Prescribed Burning Practices*. (Victoria).
- 22. Breuer, L (Presiding Member), (2005). *Parliament of South Australia, Environment, Resources and Development Committee: Eyre Peninsula Bushfire and Native Vegetation*. (South Australia).
- 23. Doogan, M. (Coroner), (2006). *Inquests and Inquiry into Four Deaths and Four Fires between 8 and 18 January 2003*. (Australian Capital Territory).
- 24. 2007, Monterola, V. (Chair), (2007). *Ministerial Review of Bushfire Management in South Australia*. (South Australia).
- 25. Poole, G. (Auditor-General), (2008). *Management of Rural Fire Services in Queensland*. (Queensland).
- 26. 2008, Coroner Schapel, A.E. (Coroner) (2008). Inquest into the Deaths of Star Ellen Borlase, Jack Morley Borlase, Helen Kald Castle, Judith Maud Griffith, Jody Maria Kay, Graham Joseph Russell, Zoe Russell-Kay, Trent Alan Murnane And Neil George Richardson ('Wangary fires'). (South Australia).
- 27. Pandazopoulos, J. (Chair), (2008). Parliament of Victoria, Environment and Natural Resources Committee: Inquiry into the Impact of Public Land Management Practices on Bushfires in Victoria. (Victoria).
- 28. Fire and Emergency Service Authority of Western Australia (2009). *Post Incident Analysis: Bridgetown Complex Fire 23 (Peninsula), Fire 24 (Hester), Fire 26 (Ferndale), Thursday January 15th 2009 to Tuesday January 20th 2009*. (Western Australia).
- 29. Hope, A.N. (Coroner), (2009). *Inquest into the deaths of Trevor George Murley, Lewis Kenneth Bedford and Robert Wayne Taylor ('Boorabin fires')*. (Western Australia.).
- 30. Department of Premier and Cabinet (2009). *Review of Western Australia's bushfire preparedness*. (Western Australia).
- 31. Teague, B et al. (2009). 2009 Victorian Bushfires Royal Commission: Interim Report 1. (Victoria)
- 32. Teague, B et al. (2009). 2009 Victorian Bushfires Royal Commission: Interim Report 2. (Victoria)
- 33. 2010, Ferguson, E. (2010). A Review of the Ability of the Department of Environment and Conservation Western Australia to Manage Major Fires. (Western Australia).
- 34. Noetic Solutions Pty Limited (2010). *Major Incident Review of Toodyay Fire December 2009* (Western Australia).
- 35. 2010, Heffernen, B. (Chair) (2010). Senate Select Committee on Agricultural and Related Industries: The incidence and severity of bushfires across Australia. (Commonwealth).
- 36. Teague, B et al. (2010). 2009 Victorian Bushfires Royal Commission: Final Report. (Victoria)
- 37. Noetic Solutions Pty Limited (2011). *Post Incident Analysis for Blackwood Fire 11 Milyeannup-Sollya, 23 November to 5 December 2011.* (Western Australia).
- 38. 2011, Blake H.M (Auditor-General), (2011). *Special Report No. 99: Bushfire Management.* (Tasmania).
- 39. Ellis, S. (2011). *Major Incident Review: Lake Clifton, Red Hill and Roleystone Fires June 2011.* (Western Australia).
- 40. Emergency Services Commissioner (2011). Review of the Tostaree Fire. (Victoria).
- 41. 2011, Fire Services Commissioner (2011). Review of Community Bushfire Warnings. (Victoria).
- 42. Keelty M.J. (2011). *Shared Responsibility: The Report of the Perth Hills Bushfire February 2011 Review*. (Western Australia).
- 43. Key, S. (Presiding Member), (2011). *Natural Resources Committee Bushfire Inquiry Final Report*. (South Australia).

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- 44. Wendt, W. (Chair), (2011). Public Accounts and Public Works Committee: Management of Rural *Fire Services in Queensland*. (Queensland).
- 45. O'Gorman, A.P. (Chair), (2011). *Community Development and Justice Standing Committee: Western Australia's Readiness for the 2011-12 Bushfire Season* (Western Australia).
- 46. Eldridge, L. (2012). *Review of the Operations of Bushfires NT*. (Northern Territory).
- 47. Noetic Solutions Pty Limited, (2012). *Post Incident Analysis for Blackwood Fire 8 Ellensbrook-Gnarabup, 23/24 November 2011.* (Western Australia).
- 48. Keelty, M.J. (2012). Appreciating the Risk: Report of the Special Inquiry into the November 2011 Margaret River Bushfire. (Western Australia).
- 49. Cooper, M. (Auditor General) (2013). *Performance Audit Report: Bushfire Preparedness*. (Australian Capital Territory).
- 50. Hyde, M. (2013). 2013 Tasmanian Bushfires Inquiry. (Tasmania).
- 51. Malone, T. (2013). *The Malone Review into Rural Fire Services in Queensland 2013.* (Queensland).

## APPENDIX 2: EXAMPLES OF RECURRING THEMES IN EACH CATEGORY

A - Shared responsibility – education.

Stretton 1939	Ellis 2004	Schapel 2008	Wendt 2011
It is suggested that in	The Inquiry	That the Chief Officer	that the Deputy Premier,
every school <mark>fire</mark>	<mark>recommends that state</mark>	and the Editors of all	Attorney-General,
prevention be made a	and territory	newspapers and other	Minister for Local
real part of the	governments and the	media outlets develop a	Government and Special
<mark>curriculum and that the</mark>	Australian Government	Memorandum of	Minister of State
lessons in that behalf be	jointly develop and	Understanding that	<mark>establish with local</mark>
<mark>given at the</mark>	implement national and	ensures that all CFS	government a
commencement of the	regionally relevant	press releases	communication strategy
<mark>summer season</mark> . <mark>For adult</mark>	education programs	concerning total fire ban	<mark>to inform all residents</mark>
education much of the	<mark>about bushfire, to be</mark>	days and ongoing	<mark>about their fire</mark>
work now undertaken by	delivered to all	bushfire incidents are	prevention
the Forests Commissions	<mark>Australian children as a</mark>	published in full.	responsibilities.
should be supplemented.	<mark>basic life skill.</mark>		
Slides and pictures in			
picture theatres should			
be shown at the			
beginning of summer and			
on the eve of holiday			
seasons, together with			
instructions as to the			
penalties for lighting fires			
illegally and the fact that			
fire places are provided at			
roadsides for picnic fires.			
It is suggested that at			
such seasons the			
newspapers, whose			
proprietors have always			
been willing to further			
this sort of education,			
should inform the public			
of the law relating to fires			
and of the consequences			
of their breach and of the			
methods to be adopted			
to prevent spread of fire 			



B – Preparedness – hazard reduction burns.

Stretton 1939	Rodgers 1961	Doogan 2006	Teague 2010
Burning – the Forests Commission must recognize the necessity of protective burning in its areas this method of prevention of outbreak and spread cannot, either in the public or private interest, be ignored.	The Forests Department make every endeavour to improve and extend the practice of control burning to ensure that the forests receive the maximum protection practicable consistent with silvicultural requirements.	That a hazard-reduction program be introduced, involving regular and strategic burning in all areas of the ACT – including the catchment areas – with a view to have fuel-reduced areas in a pattern across the landscape, excluding only small areas of particular ecological or conservation importance.	The State fund and commit to implementing a long-term program of prescribed burning based on an annual rolling target of 5 per cent minimum of public land.

C - Response - improving communication including the use of 'wireless transmitting sets' (radio).

Stretton 1939	Hiatt 1996	Nairn 2003	Keelty 2011
Early Detection – Look-	The Court recommends	The Committee	FESA and local
Out Towers – Towers so	to the Government of	recommends that an	governments jointly
placed that no part of	New South Wales that it	urgent review on a	review radio
the forest is beyond	ensures the Government	district basis, of the	communications
range of vision of	Radio Network is	suitability of the current	capability prior to the
observers, should be	implemented totally to	allocated radio spectrum	2011/12 bushfire season
placed throughout the	provide an effective	to ensure that as far as	with a view to improving
forest. These towers	radio communications	possible, fire fighter	the current delivery of
should be in	system for the Fire	safety is not being	service to firefighters.
communication by	Services of New South	compromised through	
telephone with a central	Wales, including an	inadequate	
body devoted to fire	efficient fire ground	communications. Commit	
fighting, and as far as	communications system	to the development, in	
possible with each	which will enable all fire	conjunction with	
other. Wireless	fighters participating in	representative bodies of	
transmitting sets	operations to	all emergency services, to	
whereby instructions	communicate with each	a National Strategic Radio	
may be given to ground	other and the Fire	System.	
patrols carrying small	Control Centre.		
receiving sets are used			
in such towers in many			
parts of the world.			



D – Recovery – avoiding under-insurance.

Jones 2000	Esplin 2003	Nairn 2003
The Committee views the actions of some property owners who fail to insure, or under-insure, their properties as unsatisfactory, and recommends to the Government that this matter be reviewed.	That CFA, in their education and information packages, encourage appropriate insurance cover, and ensure that insurance becomes a part of the householder's annual checklist.	The Committee recommends that insurance companies ensure that potential and existing policyholders are aware of the need to regularly review their insurance policies to prevent undervaluing. This could be done through renewal notices and quarterly reminders. This should include a list of bushfire risk reduction measures that policyholders can implement to decrease the cost of their premium.

#### E - Fire agency organisation - command structure

Stretton 1939	Hiatt 1996	WA Auditor General 2004	Malone 2013
The institution of a State Fire Authority is recommended It is recommended that the functions of this authority should be primarily those of defining a general policy of prevention and suppression of bush fires and protection of life and property; of organizing and recruiting local brigades; of maintaining discipline of local brigades and over local fire authorities; and of acting independently, with or without such advice as it may care to take.	There should be a Rural Fire Service with a command structure from the Board of Commissioners through a commander incorporating Fire Control Officers and voluntary bush fire brigades.	Government should: establish a State-wide command structure across volunteer Bush Fire Brigades for fighting major bushfires, to more effectively manage the coordination of personnel and resources	That the Rural Operations division currently sitting within the Queensland Fire and Rescue Service become an autonomous unit called Rural Fire Service Queensland and be led by a Deputy Chief Officer. Structure and Leadership of the Rural Fire Service



F - Research and technology – spatial awareness

Esplin 2003	Pandazopoulos 2008	Teague 2010	FESA 2012
That DSE: • Provide	That the Department of	The State identify a	6. Maps prepared for
further training and/or	Sustainability and	central point of	prescribed burns should
field staff for the routine	Environment implement	responsibility for and	address the fuel type and
acquisition and	remote sensing imagery	expertise in mapping	burn history of the burn
reporting of geographic	as a routine part of its	bushfire risk to: ∎ review	area as well as
data (maps of fire extent	pre-burn and post-burn	urgently the mapping	surrounding areas.
for prescribed and	assessment process for	criteria at present used	Predicted rates of spread
unplanned fires) and	prescribed burning. Maps	by the Country Fire	under prescribed and
fuel-array data	of every prescribed burn	Authority to map the	other conditions should
(quantity, type,	should be produced in a	Wildfire Management	recognise the complexity
condition and	similar format to those	Overlay, to ensure that	of coastal heathlands.
arrangement before and	used in Western	the mapping used to	7. Fuel loads on private
after fire as in the	Australia, indicating the	determine building and	property need to be
Overall Fuel Hazard	boundary of each burn	planning controls is	identified and included in
Guide).	and the varying fire intensities achieved	based on the best available science and	understanding fire behaviour in determine
	within the burn area. The	takes account of all	the contribution they
	boundaries of all Fuel	relevant aspects of	make to the burn risk
	Management Zones	bushfire risk;	assessment.
	within each burn should	■ map and designate	36. Better maps are
	also be indicated. In the	Bushfire-prone Areas for	required for urban/rural
	case of the CFA the	the purposes of planning	interface fires
	information from the	and building controls, in	
	Investigation and Review	consultation with	
	Unit should be regularly	municipal councils and	
	made available to the	fire agencies;	
	Board. Each prescribed	finalise the alignment	
	burn map should be	of site-assessment	
	made publicly available	methods for planning	
	on the Department of	and building purposes,	
	Sustainability and	taking into account	
	Environment's website,	bushfire risk to human	
	together with a map of	safety as well as to	
	the same burn area	property.	
	which shows the pre-		
	burn fuel hazard levels		
	and a statement of the		
	total area treated within		
	each Fuel Management		
	Zone by each prescribed		
	burn.	l	