Emergency volunteering 2030

End User update
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Dr Blythe McLennan & Dr Tarn Kruger / RMIT University
• Support the EM sector to be in the best position possible to enable the value of volunteering for communities before, during and after emergencies into the future.

• Organisation blind
• Strategic foresight approach

Moving away from an assumption of continuity
**Narrative foresight approach (stories)**

1. Environmental Scan
   - Response volunteers
   - Response EMOs - CE
   - Recovery EMOs
   - Local governments
   - Community sector orgs
   - Literature review
   - Volunteering peak bodies

2. Synthesis

3. Delphi (expert panel)

4. Scenarios

Futures
- Alternative 1
- Preferable
- Baseline
- Alternative 2

Past
Present
Time
What we’ve done

Environmental Scan (stories about the future)
What we’ve also done

1. Contributing drivers list
   - 21 contributing trends
   - 26 contributing uncertainties

2. Major trends & scenario drivers
   - 4 major trends
   - 3 scenario drivers

3. Proposed Scenarios
   - 4 alternative future scenarios

NB: Recorded research presentation coming soon.
Four (draft) future scenarios

**Scenario 1: Many hands**

Volunteering is widely celebrated, deeply valued, and well-resourced. There is a high level of community and business activism around emergency management. Emergency management services are collaborative, community-centric and well-integrated.

**Scenario 2: Techno-proficiency**

Emergency management services are delivered by highly professional, well-supported, tech-enabled workforces. Government and community expectations of services are high.

**Scenario 3: Too many cooks**

The emergency management sector is insular and bureaucratic. Emergency response organisations struggle to provide services with low volunteer numbers. Many, diverse, self-organised groups have formed with mixed capacity to deliver on community needs.

**Scenario 4: Falling short**

Emergency management is falling short of public and government expectations. There is high discontent amongst a shrinking & ageing volunteer workforce due to lack of support and burnout. Private property protection services are increasingly contracted by the few who can afford it.
What I’m doing next

- Finalising reports & scenarios
- Writing 2 academic outputs
- Preparing communications, e.g. scenarios report & issue briefs
- Feeding into Workforce 2030
- Contributing to VMTG planning (?)
- Scenario planning workshops (?)

For example...

SCENARIOS FOR 2030

A report for the Integrated Centre for Sustainable Public Service (ICS) prepared by the Boston Consulting Group (BCG)

October 2016

For example...
Questions

1. What would you like to have a summary of in an issue brief?
2. Can I help feed into processes you have going?
3. Who most needs to consider implications of trends & future scenarios?
   - How could I best communicate with them?