

Personalising the Message: Promoting the Uptake of Cyclone Protection in North Queensland.

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# Window protection









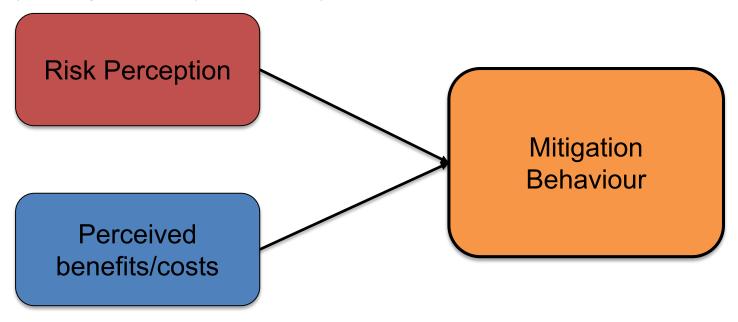


Roof upgrades

#### Theoretical Framework



"property damage from a cyclone is likely"



"cyclone shutters are effective and worth the investment"

### Study Method

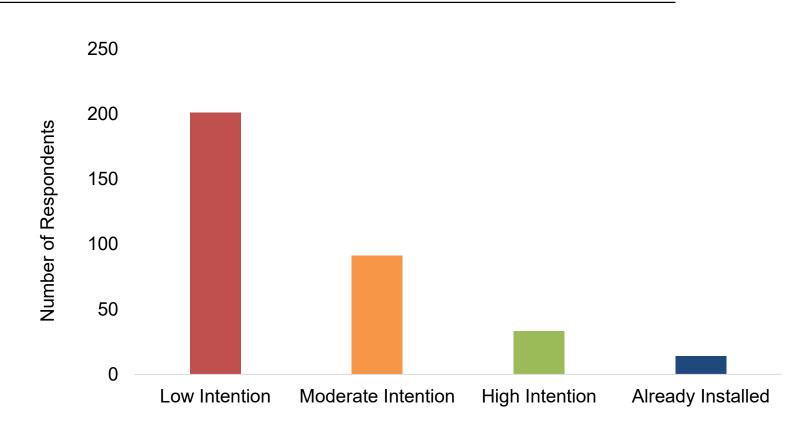




- Cross sectional survey design
- 339 homeowners from North Queensland
- Dependent Variable: shutter installation status
- Independent Variables: psychological, experience and demographic factors

#### **Shutter Installation Status**







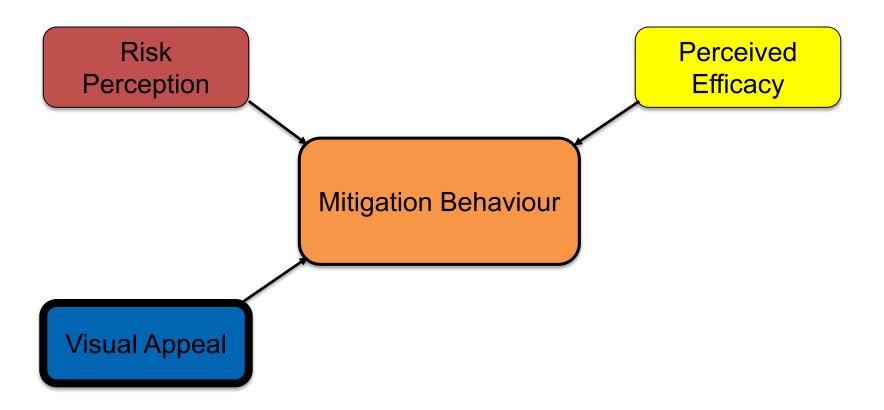
Risk Perception

Mitigation Behaviour

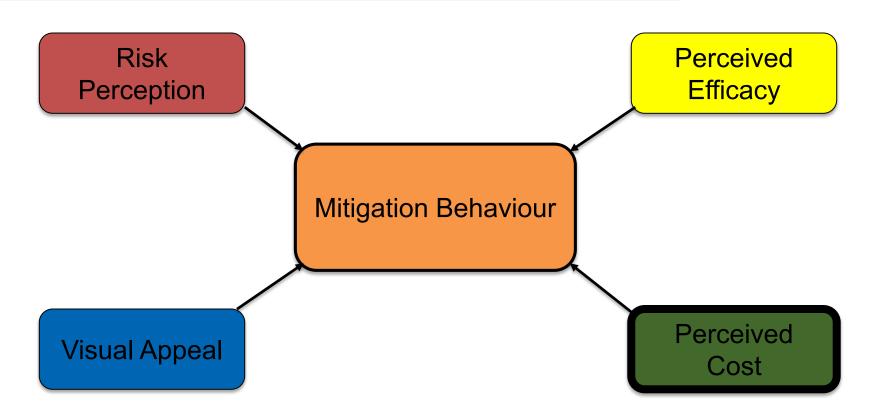












### Personas





'the proactive'

### Personas





'the proactive'



'the pessimists'

#### Personas





'the proactive'



'the pessimists'



'the denialists'

#### Personas and Shutter Installation Status





'the proactive'





'the denialists' 'the pessimists'

More Likely/Already Installed

Less Likely/Not installed

## Personas and Demographics





'the proactive'

- Male
- Less formal education
- Experienced with cyclone damage



'the pessimists'

- Female
- More formal education
- Experienced with cyclone damage



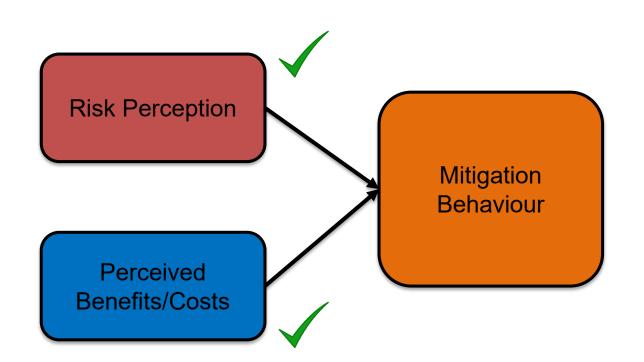
'the denialists'

- Most formal education
- Experienced with a cyclone but <u>no</u> <u>damage</u>





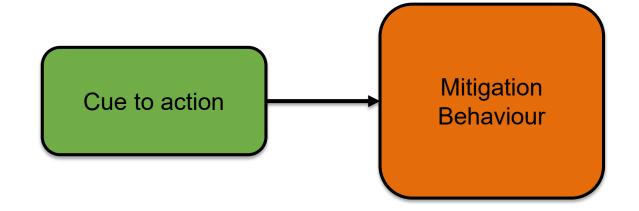
'the proactive'







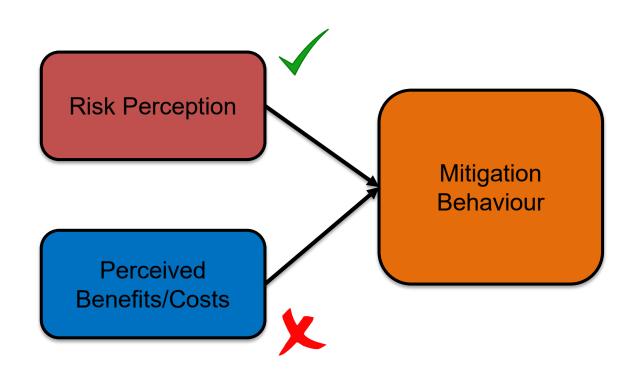






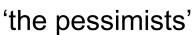


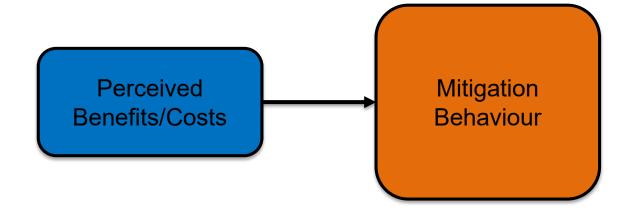
'the pessimists'







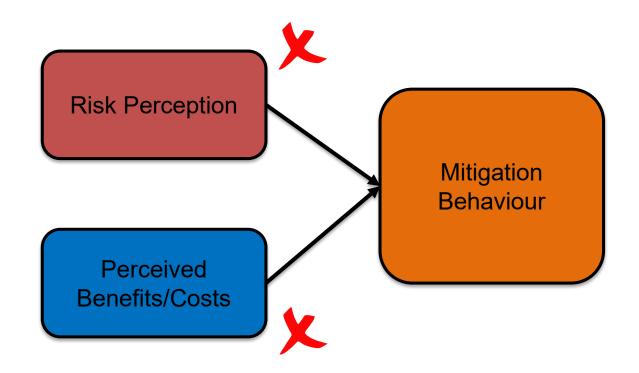








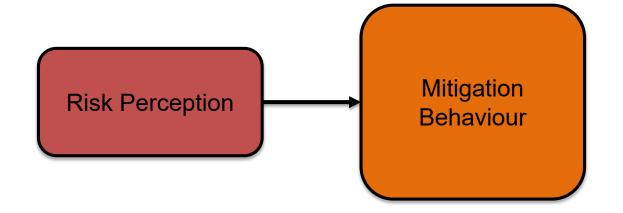
'the denialists'











## What's next?









